



# PRE-TICKET VENDOR BEST PRACTICE GUIDE









## Introduction

Ross/dd's ("ROSS") does not use UPC but rather assigns unique 12-digit SKUs to vendor styles ("VPN") across multiple orders and deliveries.

#### **How This Affects Pre-Ticketing:**

- Factory should place special attention when receiving multiple bundles of SKUs for the same VPN
- Once ticketed, warehouse should carefully pick cartons to deliver accurately

#### How We Can Help:

- Contact your merchant team to schedule personalized training with the pre-ticket team
- This guide offers suggestions to make pre-ticketing ROSS POs easier

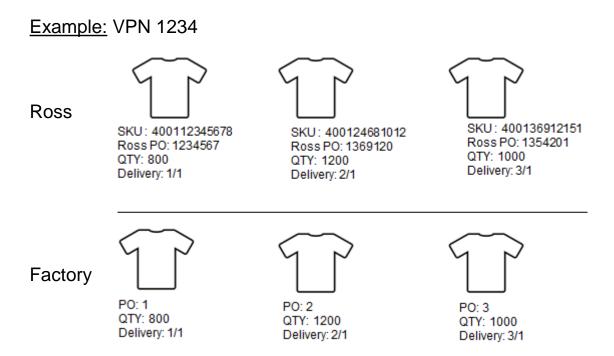
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## 1A. Ticketing the Same VPN for Different Deliveries

Write Factory Orders on a **One to One Ratio**. For Example:

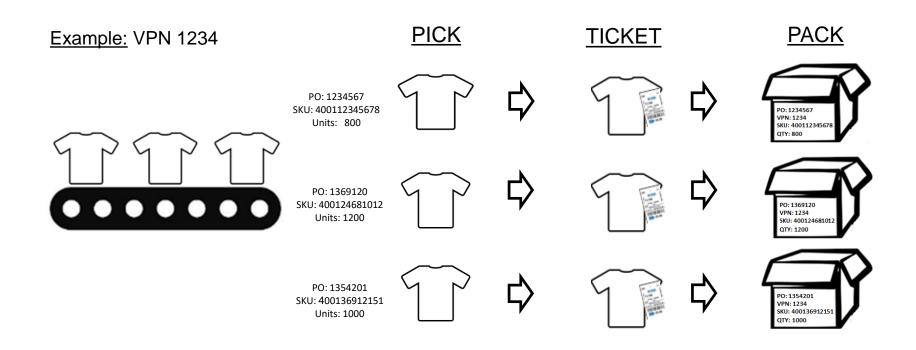
- I. ROSS writes 3 POs for the same VPN; each PO has a different delivery and a different order quantity
- II. Vendor writes 3 factory POs that match the quantities on the ROSS POs
- III. It is not recommended to bundle ROSS POs for the same VPN into 1 factory PO



## 1B. Ticketing the Same VPN for Different Deliveries (cont.)

#### Use the PICK-TICKET-PACK method

- I. Instruct the factory to sort and stage the merchandise by PO before ticketing
  - 1. Pick the merchandise by individual ROSS PO and SKU
  - 2. Ticket the merchandise by individual ROSS PO and SKU
  - 3. Pack by individual ROSS PO and SKU
- II. If there are left over tickets for the first PO, discard the extra tickets
- III. Start the same process with the next PO and repeat

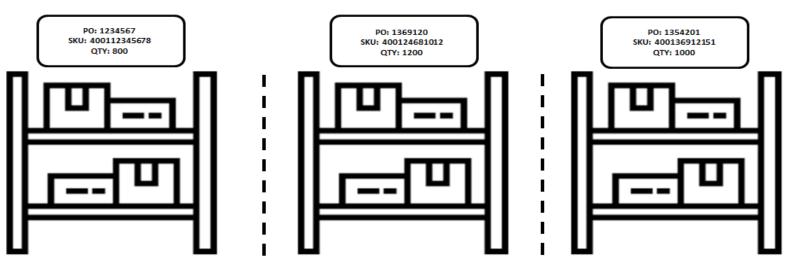


## 1C. Ticketing the Same VPN for Different Deliveries (cont.)

#### Be mindful of Warehouse Storage

- The way cartons are labeled, stored, and picked in the warehouse is crucial to making sure the correct SKUs are sent with each delivery
- Store and pick cartons by ROSS PO
- Please follow ROSS' standard carton marking requirements:
  - PO#
  - VPN
  - Color description
  - Item description
  - ROSS SKU# (when pre-ticketed)
  - Quantity

#### Example: VPN 1234



#### 2. Ticket Order Details

Individual SKUs are bundled and shrink wrapped as bricks, sheets or rolls; bundles are never mixed with multiple SKUs. There is a 5% overage of tickets which should only be used for errors.

- Under the clear wrap is a SKU print report (A) which notes all of the PO information, including SKU details
- At the start of every ticket bundle (B) is a header ticket (C) which indicates PO #, VPN, item description, ROSS SKU, color, size and quantity
- There may be blank tickets (D) within each bundle
- Do not use header tickets (C) or blank tickets (D) to ticket merchandise

#### **Examples**

(A) SKU Print Report



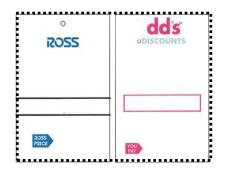
(B) Ticket Bundle



(C) Header Ticket\*



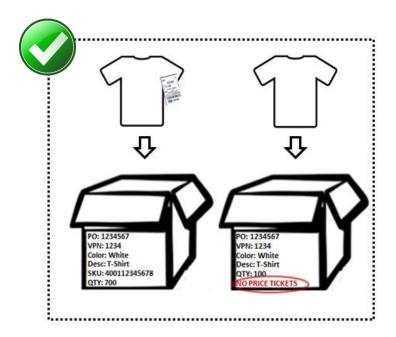
(D) Blank Tickets\*

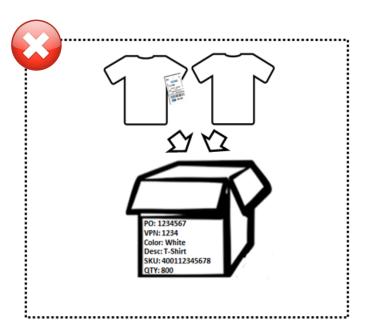


(\*Do not use to ticket merchandise)

## 3. Overage Merchandise

- A. It is important to contact your ROSS buyer as early as possible for approval to ship overages. Upon approval, request from your buyer additional tickets be sent for the overage merchandise.
- B. If there is not enough time to ticket overages, contact your ROSS buyer for approval to ship partially ticketed merchandise. Once approval is received:
  - Place non-ticketed merchandise in separate cartons from ticketed merchandise
  - Clearly mark cartons containing non-ticketed merchandise with "No Price Tickets"





## 4. Additional Ticket Requests

- A. Receiving extra tickets must always be facilitated through your ROSS buyer and should be requested as soon as possible to meet production timelines.
- B. Reasons for additional tickets may include but are not limited to:
  - Lost tickets
  - New items added to the PO
  - Order quantity increases



#### 5. Resources

## **Pre-Ticket Team**

Contact the Ross Pre-Ticket team with any questions

Email: <u>preticket@ros.com</u>

Phone: 212-944-3317

## **Ross Partner's Site**

- Visit our partner's site for additional reference guides
  - <a href="https://partners.rossstores.com">https://partners.rossstores.com</a>

Thank you for ticketing for Ross Stores! We appreciate your support!